Lending Library – FAQ’s

**What is the purpose of the Lending Library?**

The Lending Library is an attempt to alleviate the scenario that many have. That is, good books sitting on shelves and being used by no -one. In many instances they have blessed the owner, and could be a blessing to another if available.

**Who do I contact if I have any questions?** The contacts for the Lending Library are Merril (0433 033 622 & merrilardisia@gmail.com) and Peter (0411 141 253 & peterardisia@gmail.com)

**Do I need to join the Lending Library?** Yes. We do this for a couple of reasons. When someone joins, we get their contact details which helps us with follow up. It also helps us to vet those wanting to be involved and hopefully avoid those who may have no intention of returning items.

**Can my items be included in the Lending Library?** If an item has been a blessing to someone there is a good chance it will be a blessing to someone else. Any item donated to the Lending Library becomes the property of Peter and Merril. They reserve the right to include items in the Library or deal with them in any manner they see fit.

**What if I have items to donate?** Contact Peter or Merril to arrange a delivery time. Please include only items that build up. Peter and Merril have no intention of becoming a dumping ground for unwanted items.

**What if an item is controversial?** Not all books have been read. Items are donated and received in good faith. Where an item is theologically unsound Peter and Merril need to be advised with an example of the offending section.

**Are items ever withdrawn?** Yes. Peter and Merril will monitor the borrowing of items and if an item is not moving it can be withdrawn and replaced with another item.

**Is there a limit on the number of items kept?** Yes. Two bookcases are used, having six shelves each.

**What is written on the items?** All items have a number on the front cover. Inside the front cover of books is the initials of the owner, LL for Lending Library, and the number.

**What happens when I borrow an item?** Peter and Merril note when an item is borrowed and when it is due for return. A piece of paper is attached to one of the items borrowed noting the return date.

**How are items delivered?** Items can be collected from Peter and Merril’s place (please phone to arrange a convenient pick up time) or they can be taken to N3C church as requested. Other arrangements can be made based on a case by case basis and ensuring the delivery method is mutually convenient.

**Who does the cataloguing?** Peter and Merril will be responsible for completing or delegating the cataloguing the items.

**How do I know what books are available?** This can be done in several ways. A copy of the catalogue is available on the church web site (under “Resources”) or a digital copy can be requested from Peter or Merril. This can be sorted as required.

**What if I lose or damage the borrowed item?** Payment for item must be made at the going rate.

**Is this an N3C initiative?** Although every care is taken to select only books which align with the beliefs of N3C, N3C takes no responsibility for what is available, and may request the removal of any item that contravenes their position.

**What sort of items are available for loan?** There are books, CD’s and DVD’s. This can be added to as required.

**What sort of items are included?** Christian and self-help items are catalogued. Peter and Merril reserve the right to catalogue an item or not.

**Can I review an item?** Yes. Please rate an item based on a maximum of five stars (1/2’s are ok). Peter and Merril reserve to the right to publish reviews using only first names.

**Why is all correspondence in writing?** Doing this helps us avoid a “he said, she said” scenario. When something is in writing what is said is clear.

**Is there a limit to what I can borrow?** We have set a limit of four items. Setting the limit to four allows time to digest what is taken.

**Does it cost to borrow?** Yes. The borrowing fee for all items borrowed at the one time is a gold coin donation.

**How is it known I have paid?** It is a trust system. Items are loaned in the expectation payment will be received.

**What if I am late in returning an item?** Follow up is conducted. Each week items are overdue attract a fee of a gold coin donation.

**What happens to my gold coin donation?** It is given to N3C as a donation.

**Can I ask for an extension on the items I have borrowed?** Yes. One extension of a month is possible.

**Where are items kept?** Peter and Merril’s place.